



# **Certified Special Events Professional**

## **((CSEP**

**Duration:** 5 Days

**Language:** en

**Course Code:** IND15 - 122

### **Objective**

:Upon completion of this course, participants will be able to

- Equip participants with the knowledge and skills needed to plan and manage various special events.
  - Teach best practices in event coordination, vendor management, and budgeting.
  - Develop participants' ability to handle logistical challenges and mitigate risks.
  - Prepare participants for the CSEP certification exam.
- Enhance leadership and problem-solving skills in event management contexts.

### **Audience**

This course is ideal for individuals aspiring to work in the event management industry or professionals seeking to formalise their skills and gain CSEP certification. It is particularly suited for

- Event planners and coordinators
  - Wedding planners
  - Corporate event organisers

- Exhibition and conference planners
- Hospitality and tourism professionals
- Venue managers
- Individuals looking to transition into the event management industry.

## Training Methodology

This course is designed to be interactive and engaging, combining lectures, practical exercises, and real-world case studies. Participants will benefit from a hands-on approach that encourages active learning and collaboration. The training will include instructor-led discussions, group activities, and role-playing scenarios where participants will take on the role of an event planner, managing various aspects of event execution.

Each course section includes practical exercises that simulate real-life event planning challenges. These exercises allow participants to apply the knowledge they have gained in a controlled environment. In addition, participants will have access to online resources, including sample CSEP exam questions, study materials, and practice assessments, to aid in their exam preparation.

The training will also feature guest speakers from the events industry, who will share their experiences and insights into managing successful events. Participants will have opportunities to network with industry professionals and gain valuable insights into the latest trends and technologies in event management.

## Summary

The Certified Special Events Professional (CSEP) training course is designed to provide individuals with the essential skills and knowledge required to plan, manage, and execute successful special events. This internationally recognised certification is a benchmark for professionals seeking to establish themselves as experts in the event management industry. The course covers various crucial topics for the smooth execution of events, including planning, coordination, budgeting, vendor management, logistics, and risk management.

Participants will gain an in-depth understanding of handling the complexities of organising diverse events, such as corporate functions, weddings, exhibitions, and large-scale public

gatherings. By learning industry best practices and standards, participants can deliver memorable experiences that meet or exceed client expectations. This training focuses on the entire event lifecycle, from the initial concept to post-event evaluation, ensuring a comprehensive skillset for event professionals.

The course combines theoretical knowledge with hands-on practical experience, allowing participants to engage in real-world case studies and scenarios. Through collaborative group work and discussions, participants will develop the problem-solving and leadership skills necessary to navigate challenges in the fast-paced world of event management.

By the end of the course, participants will be prepared to take the CSEP certification exam, advancing their careers by demonstrating their expertise and professionalism in event management. Whether you are new to the field or a seasoned event organiser looking to formalise your skills, this course provides the essential tools to succeed in a competitive industry.

## Course Content & Outline

### Section 1: Introduction to Special Events Management

- Overview of the event management industry
- The role and responsibilities of a Special Events Professional
- Introduction to the Certified Special Events Professional (CSEP) certification

### Section 2: Event Planning and Coordination

- Defining event objectives and scope
- Creating timelines and detailed project plans
- Coordinating with vendors, venues, and clients
- Managing teams and delegating responsibilities

### Section 3: Budgeting and Financial Management

- Creating and managing event budgets
- Cost-saving strategies and financial planning
- Negotiating contracts with vendors and service providers

- Tracking expenses and ensuring financial accountability

## **Section 4: Event Logistics and Operations**

- Venue selection and layout planning
- Managing event registration and guest lists
- Coordinating transportation, catering, and audiovisual requirements
- Ensuring accessibility and health and safety compliance

## **Section 5: Vendor and Stakeholder Management**

- Selecting and managing vendors for events
- Building strong relationships with stakeholders
- Ensuring quality control and delivering on service expectations
- Handling client feedback and resolving conflicts

## **Section 6: Risk Management and Contingency Planning**

- Identifying potential risks and developing contingency plans
- Health and safety regulations in event management
  - Managing on-site emergencies and crises
- Post-event evaluation and feedback collection

## **Section 7: Exam Preparation and Case Studies**

- Overview of the CSEP certification exam
- Sample exam questions and tips for exam success
- Real-world case studies in event management
- Practical exercises and scenario-based problem-solving

## **Certificate Description**

Upon successful completion of this training course, delegates will be awarded a Holistique Training Certificate of Completion. For those who attend and complete the online training

course, a Holistique Training e-Certificate will be provided.

Holistique Training Certificates are accredited by the British Assessment Council (BAC) and The CPD Certification Service (CPD), and are certified under ISO 9001, ISO 21001, and ISO 29993 standards.

CPD credits for this course are granted by our Certificates and will be reflected on the Holistique Training Certificate of Completion. In accordance with the standards of The CPD Certification Service, one CPD credit is awarded per hour of course attendance. A maximum of 50 CPD credits can be claimed for any single course we currently offer.

## Categories

Entertainment, Hospitality & Sports, Management & Leadership

## Tags

Events, Events Professional, Event Planner

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